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MyGluco

By Visiomed

BW-GL1



(h)





(j)





SYMBOL DEFINITIONS

IVD	In vitro diagnostic medical device
Ti	Consult instructions for use
Fig.	Temperature limitation
	Use by
LOT	Batch number
SN	Serial number
Â	Caution
	Maximum humidity threshold
X	The device, accessories, and the packaging must be disposed of correctly at the end of usage. Please follow local ordinances and regulations for disposal.



bewell connect

EN

MyGluco



BW-GL1

By Visiomed



THIS DEVICE HAS BEEN TESTED TO MEET THE ELECTRICAL AND SAFETY REQUIRE-MENTS OF: IEC/EN 61010-1, IEC/EN 61010-2-101, EN 61326-1, IEC/EN 61326-2-6, EN 301 489-17, EN 300 328.

TABLE OF CONTENTS

1. IMPORTANT SAFETY PRECAUTIONS READ BEFORE USE	7
2. INFORMATION	8
3. PLASMA GLUCOSE TARGETS FOR PEOPLE WITH DIABETES	9
4. SETTING THE METER	10
5. THE TWO MEASURING MODES	
6. BEFORE TESTING	
6.1. CONTROL SOLUTION TESTING	
6.2. PERFORMING A CONTROL SOLUTION TEST	
7. TESTING WITH A BLOOD SAMPLE	13
7.1. PREPARING THE LANCING DEVICE FOR BLOOD TESTING	13
7.2. PREPARING THE PUNCTURE SITE	13
7.3. PERFORMING A BLOOD GLUCOSE TEST	14
7.4. ALTERNATIVE SITE TESTING	16
8. METER MEMORY	
8.1. REVIEWING TEST RESULTS	
8.2. REVIEWING BLOOD GLUCOSE DAY AVERAGED RESULTS	
9. BLUETOOTH TRANSMISSION	18
10. MAINTENANCE	18
10.1 BATTERY	18
10.2 REPLACING THE BATTERY	18
10.3 CARING FOR YOUR METER	19
10.4. CARING FOR YOUR TEST STRIPS	19
10.5. IMPORTANT CONTROL SOLUTION INFORMATION	20
11. SYSTEM TROUBLESHOOTING	20
12. SPECIFICATIONS	

Log onto our website to find out how to install and use the BewellConnect[®] application www.bewell-connect.com/bewellconnect-app

The manufacturer keeps the right to modify without any preliminary opinion technical specifications of the product.

Dear BW-GL1 MyGluco System Owner:

Thank you for purchasing the BW-GL1 MyGluco Blood Glucose Monitoring System. This manual provides important information to help you to use the system properly. Before using this product, please read the following contents thoroughly and carefully.

Regular monitoring of your blood glucose levels can help you and your doctor gain better control of your diabetes. Due to its compact size and easy operation, you can use the BW-GL1 MyGluco Blood Glucose Monitoring System to easily monitor your blood glucose levels by yourself anywhere, any time.

If you have other questions regarding this product, please contact customer service.

INTENDED USE

This system is intended for use outside the body (in vitro diagnostic use) by people with diabetes, both at home and by health care professionals in clinical settings as an aid to monitoring the effectiveness of diabetes control. It is intended to be used for the quantitative measurement of glucose (sugar) in fresh whole blood samples from the finger, palm, forearm and upper arm.

It should not be used for the diagnosis or screening of diabetes, or testing on newborns.

Professionals may test with capillary and venous blood sample; home use is limited to capillary whole blood testing.

1. IMPORTANT SAFETY PRECAUTIONS READ BEFORE USE

- 1. Use this device ONLY for the intended use described in this manual.
- 2. DO NOT use accessories which are not specified by the manufacturer.
- 3. DO NOT use the device if it is not working properly or if it is damaged.
- 4. DO NOT under any circumstances use the device on newborns or infants.
- 5. This device does NOT serve as a cure for any symptoms or diseases. The data measured is for reference only. Always consult your doctor to have the results interpreted.
- 6. Before using this device to test blood glucose, read all instructions thoroughly and do a practice run.
- 7. Keep the device and testing equipment away from young children. Small items such as the battery cover, batteries, test strips, lancets and vial caps are choking hazards.
- 8. Use of this instrument in a dry environment, especially if synthetic materials are present (synthetic clothing, carpets etc.) may cause damaging static discharges that may cause erroneous results.
- 9. DO NOT use this instrument in close proximity to sources of strong electromagnetic radiation, as these may interfere with the accurate operation.
- 10. Proper maintenance and periodic control solution testing are essential to the longevity of your device. If you are concerned about the accuracy of your measurements, please contact customer service for help.

KEEP THESE INSTRUCTIONS IN A SAFE PLACE.

2. INFORMATION

Important Information

- If your blood glucose results are lower or higher than usual, and you do not have any symptoms of illness, first repeat the test.
- If you have symptoms or continue to get results which are higher or lower than usual, follow the treatment advice of your healthcare professional.
- Use only fresh capillary whole blood samples to test your blood glucose. Using other substances will lead to incorrect results.
- If you are experiencing symptoms that are inconsistent with your test results and you have followed all the instructions given in this owner's manual, contact your healthcare professional.

Contrindications

The blood glucose measurement performed from a capillary blood sample can be unreliable in people with a reduced peripheral blood circulation:

- Severe dehydration and excessive water loss may cause readings which are lower than actual values. If you believe you are suffering from severe dehydration, consult a healthcare professional immediately.
- Hyperglycemia accompanied by hyperosmolarity may have a negative effect on the glucose measurements in the peripheral blood.
- Severely hypotensive individuals or patients in shock may also affect the glucose measurements in the peripheral blood. Please consult the healthcare professional before use
- Patients suffering from decompensated heart failure NYHA Class IV or peripheral arterial occlusive disease should also consult a healthcare professional before use this device.
- The measurement unit used for indicating the concentration of blood or plasma glucose can either have a weight dimension (mg/dL) or a molarity (mmol/L). The approximate calculation rule for conversion of mg/dL in mmol/L is:

mg/dL	Divided by 18	= mmol/L
mmol/L	Times 18	= mg/dL

For example: 1) 120 mg/dL ÷ 18 = 6.6 mmol/L 2) 7.2 mmol/L x 18 = 129 mg/dL approximately.

3. PLASMA GLUCOSE TARGETS FOR PEOPLE WITH DIABETES

The American Diabetes Association suggests the following targets for most nonpregnant adults with diabetes:

- A1C (also called glycosylated hemoglobin A1c, HbA1c or glycohemoglobin A1c): <7%
- Before a meal (preprandial plasma glucose): 80-130 mg/dl

- 1-2 hours after beginning of the meal (Postprandial plasma glucose): Less than 180 mg/dl Source: American Diabetes Association (2016). Checking Your Blood Glucose.

More or less stringent glycemic goals may be appropriate for each individual. Please consult your doctor to determine a target range that works best for you.



Back

DISPLAY SCREEN 1- Blood Test Result 2- Control Solution Mode CTI -control solution test 3-Date 4- Time 5- Alarm Symbol mmol/L ma/c 6- Low Battery Symbol CTL Error 7- Averaged Results (DAY AVG) **KETONE?** 8- Memory Mode 9- Ketone Warning 10- Error Message 11- Measurement Unit

- 11- Measurement Unit
- 12- Blood Drop Symbol
- 13- Test Strip Symbol



NOTE: The BW-GL1 MyGluco monitor should only be used with BW-STGL1 MyGluco Test Strips. Using other test strips with this meter can produce inaccurate results.

4. SETTING THE METER

Before using your meter for the first time or if you change the meter battery, you should check and update these settings.

ENTERING THE SETTING MODE (A)

Start with the meter off (no test strip inserted). Press S.

1. Setting the date

The sequence of the date setting is: YEAR -> MONTH -> DAY. With the YEAR / MONTH / DAY flashing in sequence, press UP or DOWN until the correct year/month/day appears. Press REPEAT.

2. Setting the time format

Press UP or DOWN to select the desired time format --- 12h or 24h. Press REPEAT.

3. Setting the time

With the HOUR / MINUTE flashing in sequence, press UP or DOWN until the correct hour/minute appears. Press REPEAT.

4. Setting the unit of measurement

Press UP or DOWN to switch between mg/dL and mmol/L. Press REPEAT.

5. Setting the buzzer

With the buzzer displays, press UP or DOWN to switch between "On" and "OFF". Press REPEAT.

6. Deleting the memory

With a flashing "M" on the display, press REPEAT to keep the results in your memory and skip this step. To delete all the results, press UP and then a flashing "dEL" and "M" will show on the display, press UP again to delete all the memory records.

7. Setting the reminder alarm

Your meter has four reminder alarms. The meter will display "OFF", "1st" and " \mathfrak{D} ". If you don't want to set an alarm, press REPEAT to select "OFF" and to skip this step. If you want to set an alarm, press REPEAT to select "On".

With the hour/minute flashing in sequence, press UP or DOWN to select the desired hour/minute. Press REPEAT and go to the next alarm setting.

NOTICE:

When the alarm is beeping: Press M to silence it; Or press and Hold M to switch it off; Or it will beep for 2 minutes then switch itself off.

Congratulations! You have completed all the settings!

NOTE:

- These parameters can ONLY be changed in the settings mode.
- If the meter is idle for 3 minutes during the settings mode, it will switch off automatically.

5. THE TWO MEASURING MODES

The meter provides you with two modes for measuring, General and CTL (control solution test). You can switch between each mode by:

1. Start with the meter switched off. Insert a test strip to turn on the meter. The screen will display a flashing "♠" and "➡".

2. Press M to switch between general to CTL mode.

6. BEFORE TESTING

6.1. CONTROL SOLUTION TESTING

Our Control Solution contains a known amount of glucose that reacts with test strips and is used to ensure your meter and test strips are working together correctly.

Do a control solution test when:

- you first receive the meter,
- at least once a week to routinely check the meter and test strips,
- · you begin using a new vial of test strips,
- · you suspect the meter or test strips are not working properly,
- your blood glucose test results are not consistent with how you feel, or if you think the results are not accurate,
- practicing the testing process or you have dropped or think you may have damaged the meter.

Test strips (c), control solutions (d), lancing device (e) or sterile lancets (f) may not be included in the kit (please check the contents on your product box). They can be purchased separately. Please make sure you have those items needed for a blood glucose test beforehand.

6.2. PERFORMING A CONTROL SOLUTION TEST

To perform a control solution test, you will need: (b), (c) and (d).

1. Insert the test strip to turn on the meter

Insert the test strip into the meter. Wait for the meter to display the "

2. Press M to mark this test as a control solution test

With "CTL" displayed, the meter will not store your test result in memory under "CTL". If you press M again, the "CTL" will disappear and this test is no longer a control solution test.

WARNING:

When doing the control solution test, you have to mark it so that the test result will NOT be stored in the memory. Failure to do so will mix up the blood glucose test results with the control solution test results in memory.

3. Apply control solution (g)

Shake the control solution vial thoroughly before use. Squeeze out the first drop and wipe it off, then squeeze out another drop and place it on the tip of the vial cap. Hold the meter to move the absorbent hole of the test strip to touch the drop. Once the confirmation window fills completely, the meter will begin counting down.

NOTE: To avoid contaminating the control solution, do not directly apply control solution onto a strip.

4. Read and compare the result

After counting down to 0, the control solution test result will appear on the display. Compare this result with the range printed on the test strip vial and it should fall within this range. If not, please read the instructions again and repeat the control solution test

NOTE:

- The control solution range printed on the test strip vial is for control solution use only.
- It is not a recommended range for your blood glucose level.
- See the MAINTENANCE section for important information about your control solutions.

7. TESTING WITH A BLOOD SAMPLE

Warning: To reduce the chance of infection:

- Never share a lancet or the lancing device.
- Always use a new, sterile lancet. Lancets are for single use only.
- Avoid getting hand lotion, oils, dirt, or debris in or on the lancets and the lancing device.

7.1. PREPARING THE LANCING DEVICE FOR BLOOD TESTING

Please follow the instructions in the lancing device insert for collecting a blood sample.

7.2. PREPARING THE PUNCTURE SITE

Stimulating blood flow by rubbing the puncture site before blood extraction has a significant influence on the glucose value obtained. Blood from a site that has not been rubbed exhibits a measurably different glucose concentration than blood from a site that has. When the puncture site was rubbed prior to blood extraction, the difference was significantly reduced¹.

Référence 1: Jungheim, Karsten, and Theodor Koschinsky. "Glucose Monitoring at the Arm Risky delays of hypoglycemia and hyperglycemia detection." Diabetes Care 25.6 (2002): 956-960.

Please follow the suggestions below before obtaining a drop of blood:

- Wash and dry your hands before starting.
- Select the puncture site either at fingertips or another body parts (please see section "Alternative Site Testing" (AST) on how to select the appropriate sites).
- Clean the puncture site using cotton moistened with 70% alcohol and let it air dry.
- Rub the puncture site for about 20 seconds before penetration.
- Use a clear cap (included in the kit) while setting up the lancing device.
- Fingertip testing (h)

Press the lancing device's tip firmly against the lower side of your fingertip. Press the release button to prick your finger, then a click indicates that the puncture is complete.

Blood from sites other than the fingertip (i)

Replace the lancing device cap with the clear cap for AST. Pull the cocking control back until it clicks. When lancing the forearm, upper arm or hand, avoid lancing the areas with obvious veins because of excessive bleeding.

NOTE:

- Choose a different spot each time you test. Repeated punctures at the same spot may cause soreness and calluses.
- Please consult your health care professional before you begin AST.
- It is recommended that you discard the first drop of blood as it might contain tissue fluid, which may affect the test result.

7.3. PERFORMING A BLOOD GLUCOSE TEST

To perform a blood glucose test, you will need: (b), (c), (e) and (f).

1. Insert the test strip to turn on the meter

Wait for the meter to display the "

2. Select the appropriate measuring mode by pressing M.

3. Obtaining a blood sample (j)

Use the pre-set lancing device to puncture the desired site. Wipe off the first appeared drop of blood with a clean cotton swab. The size of the drop should be at least as big as \bullet (actual size), which is 0.7 microliter (μ L) of volume. Gently squeeze the punctured area to obtain another drop of blood. Be careful NOT to smear the blood sample.

4. Apply the sample (k)

Gently apply the drop of blood to the absorbent hole of the test strip at a tilted angle. Confirmation window should be completely filled if enough blood sample has been applied. DO NOT remove your finger until you hear a beep sound.

NOTE:

- Do not press the punctured site against the test strip or try to smear the blood.
- If you do not apply a blood sample to the test strip within 3 minutes, the meter will
 automatically turn off. You must remove and reinsert the test strip to start a new test.
- The confirmation window should be filled with blood before the meter begins to count down. NEVER try to add more blood to the test strip after the drop of blood has moved away. Discard the used test strip and retest with a new one.
- If you have trouble filling the confirmation window, please contact your health care professional or customer service for assistance.

5. Read Your Result

The result of your blood glucose test will appear after the meter counts down to 0. The blood glucose result will be stored in the memory automatically.

RESULT READINGS	
MESSAGE	WHAT IT MEANS
Lo	< 20 mg/dL (1.1 mmol/L)*
KETONE	≥ 240 mg/dL (13.3 mmol/L)**
Hi	> 600 mg/dL (33.3 mmol/L)***

If the message "Lo" (Low) or "Hi" (High) appears, and you do not have any symptoms of illness, first repeat the test. If you have symptoms or continue to get the same message, please consult your healthcare professional and follow the treatment advice.

- If the message "Ketone" appears, it could mean that the blood acidity is increasing due to the accumulation of substances called ketones bodies. First repeat the test, and if the result is still the same, please urgently consult your healthcare professional and follow the treatment advice.

*Hartman AF, Jaudon JC. Hypoglycemia. J Pediatr. 1937;11:1–36.

**American Diabetes Association: DKA (Ketoacidosis) & Ketones

*** American Diabetes AssociationHyperosmolar : Hyperglycemic Nonketotic Syndrome (HHNS)

6. Eject the used test strip (I)

Eject the test strip by pushing the eject button on the side. Use a sharp bin to dispose of used test strips. The meter will switch itself off automatically.

Always follow the instructions in the lancing device insert when removing the lancet.

WARNING: The used lancet and test strip may be biohazardous. Please discard them carefully according to your local regulations.



WHEN TO USE AST?

Food, medication, illness, stress and exercise can affect blood glucose levels. Capillary blood at the fingertip reflects these changes faster than capillary blood at other sites. Thus, when testing blood glucose during or immediately after a meal, physical exercise, or any other event, **take a blood sample from your finger only**.

Alternative Site Testing should be done during steady-state times (when glucose is not changing rapidly)

We strongly recommend that you perform AST ONLY at the following times:

- In a pre-meal or fasting state (more than 2 hours since the last meal).
- Two hours or more after taking insulin.
- Two hours or more after exercise.

DO NOT USE AST IF

- You think your blood glucose is low.
- You are unaware of hypoglycemia
- You are testing for hyperglycemia
- Your AST results do not match the way you feel.
- Your routine glucose results often fluctuate.

8. METER MEMORY

The meter stores the 450 most recent blood glucose test results along with respective dates and times in its memory. To enter the meter memory, start with the meter switched off.

8.1. REVIEWING TEST RESULTS

1. Press and release M.

"[M]" will appear on the display. Press M again, and the first reading you see is the last blood glucose result along with date, time and the measuring mode.

2. Press UP or DOWN to recall the test results stored in the meter each time you press. After the last test result, press M again and the meter will be turned off.

8.2. REVIEWING BLOOD GLUCOSE DAY AVERAGED RESULTS

1. Press and release M. When "M" appears on the display, keep pressing M for 3 seconds until the flashing "MAY" appears. Release M and then your 7-day average result measured in general mode will appear on the display.

2. Press M to review 14-, 21-, 28-, 60- and 90- day average results stored in memory.

3. Exit the meter memory.

Keep pressing the M and the meter will turn off after displaying the last test result.

NOTE:

• Any time you wish to exit the memory, keep pressing M for 5 seconds or leave it without any action for 3 minutes. The meter will switch off automatically.

• Control solution results are NOT included in the day average.

DOWNLOAD APPLICATION

BW-GL1 can also be used in conjunction with the BewellConnect* application, available on the APP Store and Play Store for free download.

The following information may be modified.

Download the BewellConnect® app on your mobile or tablet :

- App store or Google Play
- scan the QR Code on the side of the box

Then click on the MyGluco icon.

It is simple and intuitive to use, for better understanding of your current condition and to achieve better diabetes control.

System Requirement : iOS (7 or above) / Android (4.2 or above)

9. BLUETOOTH TRANSMISSION

To transmit your measurement(s) onto on your smartphone or tablet, open the application MyGluco and open the measurement screen. Turn on the Bluetooth function on your smartphone or tablet and activate bluetooth mode on the glucose monitor.

There are two ways to activate the Bluetooth mode of the MyGluco and transmit the data to your app. After the end of the measurement (the result is displayed on the screen) :

1. Keep the strip in the slot, and press the M button on the bottom left.

OR

2. Eject the strip by pushing up the Strip-Ejection button or remove the strip directly by hand.

After following this step (1 or 2), "OFF" is shown and the Bluetooth mode is activated : The blue LED (top right) will begin to blink, once the connection between the meter and device is established, the blue LED will stop blinking and stays on permanently. The data is transmitted to the app.

10. MAINTENANCE

10.1 BATTERY

Your meter comes with two 1.5V AAA size alkaline batteries.

LOW BATTERY SIGNAL

The meter will display one of the messages below to alert you when the meter power is getting low.

- 1. The ">" symbol appears along with display messages: The meter is functional and the result remains accurate, but it is time to change the battery.
- 2. The "Symbol appears with E-b, Error and low:

The power is not enough to do a test. Please change the battery immediately.

10.2 REPLACING THE BATTERY

To replace the batteries (m), make sure the meter is turned off.

- 1. Press the edge of the battery cover and lift it up to remove.
- 2. Remove the old batteries and replace with two 1.5V AAA size alkaline batteries.
- 3. Close the battery cover. If the batteries are inserted correctly, you will hear a "beep" afterwards.

NOTE:

- Replacing the batteries does not affect the test results stored in the memory.
- As with all small batteries, these batteries should be kept away from children. If swallowed, promptly seek medical assistance.
- Batteries might leak chemicals if unused for a long time. Remove the batteries if you are not again to use the device for an extended period (i.e., 3 months or more).
- Properly dispose of the batteries according to your local environmental regulations

10.3 CARING FOR YOUR METER CLEANING

- 1. To clean the meter exterior, wipe it with a cloth moistened with tap water or a mild cleaning agent, then dry the device with a soft dry cloth. DO NOT rinse with water.
- 2. DO NOT use organic solvents to clean the meter.

METER STORAGE

- Storage conditions: -4°F to 140°F / -20°C to 60°C , below 95% relative humidity.
- Always store or transport the meter in its original storage case.
- · Avoid dropping and heavy impact.
- Avoid direct sunlight and high humidity.

METER DISPOSAL

The used meter should be treated as a contaminated device that may carry a risk of infection during measurement. The batteries in this used meter should be removed and the meter should be disposed in accordance with local regulations.

10.4. CARING FOR YOUR TEST STRIPS

- Storage conditions: 35.6°F to 89.6°F / 2°C to 32°C, below 85% relative humidity. DO NOT freeze.
- Store your test strips in their original vial only. Do not transfer to another container.
- Store test strip packages in a cool dry place. Keep away from direct sunlight and heat.
- After removing a test strip from the vial, immediately close the vial cap tightly.
- Touch the test strip with clean and dry hands. Use each test strip immediately after removing it from the vial.
- Write the opening date on the vial label when you first opened it. Discard remaining test strips after 6 months.
- Do not use test strips beyond the expiry date. This may cause inaccurate results.
- Do not bend, cut, or alter a test strip in any way.
- Keep the strip vial away from children since the cap and the test strip may be a choking hazard. If swallowed, promptly see a doctor for help.

For further information, please refer to the test strip package insert.

10.5. IMPORTANT CONTROL SOLUTION INFORMATION

- Use only our control solutions with your meter.
- Do not use the control solution beyond the expiry date or 3 months after first opening. Write the opening date on the control solution vial and discard the remaining solution after 3 months.
- It is recommended that the control solution test be done at room temperature 68°F to 77°F / 20°C to 25°C. Make sure your control solution, meter, and test strips are at this specified temperature range before testing.
- Shake the vial before use, discard the first drop of control solution, and wipe off the dispenser tip to ensure a pure sample and an accurate result.
- Store the control solution tightly closed at temperatures between 35.6°F to 86°F / 2°C to 30°C. DO NOT freeze.

11. SYSTEM TROUBLESHOOTING

If you follow the recommended action but the problem persists, please call your local customer service.

ERROR MESSAGES		
MESSAGE	WHAT IT MEANS	WHAT TO DO
E-b	Appears when the batteries are too low.	Replace the batteries immediately.
E-U	Appears when a used test strip is inserted.	Repeat with a new test strip.
E-t	Appears when ambient temperature is above or below system operation range.	System operation range is 50°F to 104°F / 10°C to 40°C. Repeat the test after the meter and test strip are in the above temperature range.
E-0 E-A E-C E-E	Problem with the meter.	Repeat the test with a new test strip. If the meter still does not work, please contact customer service for assistance.
E-F	Appears when test strip is removed while counting down.	Review the instructions and repeat test with a new strip. If the problem persists, please contact customer service for help.

TROUBLESHOOTING

1. If the meter does not display a message after inserting a test strip:

POSSIBLE CAUSE	WHAT TO DO
Batteries dead.	Replace the batteries.
Test strip inserted upside down or incompletely.	Insert the test strip with contact bars end first and facing up.
Defective meter or test strips.	Please contact customer services.

2. If the test does not start after applying the sample:

POSSIBLE CAUSE	WHAT TO DO
Defective test strip.	Repeat the test with a new test strip.
Sample applied after automatic switch-off (3 minutes after last user action).	Repeat the test with a new test strip. Apply sample only when flashing " • " appears on the display.
Defective meter.	Please contact customer services.

3. If the control solution testing result is out of range:

POSSIBLE CAUSE	WHAT TO DO
Error in performing the test.	Read instructions thoroughly and repeat the test again.
Control solution vial was poorly shaken.	Shake the control solution vigorously and repeat the test again.
Expired or contaminated control solution.	Check the expiry date of the control solution.
Control solution that is too warm or too cold.	Control solution, meter, and test strips should be at room temperature 68°F to 77°F / 20°C to 25°C before testing.
Defective test strip.	Repeat the test with a new test strip.
Meter malfunction.	Please contact customer service.
Improper working of meter and test strip.	Please contact customer service.

Please consult your doctor to determine a target range that works best for you.

12. SPECIFICATIONS

- Model No.: BW-GL1 MyGluco
- Dimension & Weight: 3.7 (L) x 2 (W) x 0.9 (H) in / 95.4 (L) x 50 (W) x 22.5 (H) mm, about 2.93 oz / 82 g
- Power Source: Two 1.5V AAA alkaline batteries
- Display: LCD
- Memory: 450 measurement results with respective date and time
- External output: Bluetooth
- Auto electrode insertion detection
- Auto reaction time count-down
- Auto switch-off after 3 minutes without action
- Temperature Warning
- Operating Condition: 50°F to 104°F / 10°C to 40°C, below 85% R.H. (non-condensing)
- Meter Storage/Transportation Conditions: -4°F to 140°F / -20°C to 60°C , below 95% R.H.
- Strip Storage/Transportation Conditions: 35.6°F to 89.6°F / 2°C to 32°C, below 85% R.H.
- Measurement Units: either mg/dL or mmol/L
- Measurement Range: 20 ~ 600 mg/dL (1.1 to 33.3mmol/L)
- Expected Service Life: 5 years

WARRANTY

	WARRANTY CARD / CARTE DE GARANTIE
Purchase date	
	Date : / /
Serial number	
	SN:
Retailer's seal Stamp	
netaner 5 sear stannp	

EN: The Bewellconnect[®] device limited warranty provides that the Bewellconnect[®] devices will be free from material defects impacting performance in accordance with the documentation for a period of one (1) year when used under normal conditions consistent with the documentation, subject to the terms and limitations set forth below.

The Bewellconnect[®] device limited warranty is granted only to the original purchaser of the Bewellconnect[®] device, and is non-transferable. For the sake of clarity, in the case of a refurbishment of the Bewellconnect[®] device for the use of a different end-user during the original one-year term of the Bewellconnect[®] device limited warranty, the Bewellconnect[®] device limited warranty shall continue to be in effect for the remainder of such original one-year term. A purchase invoice or other proof of purchase will be required for after-sales service, in accordance with the Bewellconnect[®] device limited warranty. The purchase invoice is mandatory to be able to benefit from the Bewellconnect[®] device limited warranty.

The Bewellconnect[®] device limited warranty will be invalidated where serial numbers on products are changed, replaced, illegible, absent or if a repair has been made without any outcome by any unauthorized service, including the user.

The Bewellconnect[®] device limited warranty covers only defective equipment or parts, and only defects that arise during normal use of the product for its intended purpose in accordance with the documentation. It does not cover damage caused during the dispatch or carriage of the device, caused by repairs made by a distributor, by alterations made, by the connection of equipment not approved by Bewellconnect[®], or caused by use that is contrary to the documentation. Furthermore, the Bewellconnect[®] device limited warranty does not cover damage related to items being dropped, improper handling, improper installation, fire damage, flood, lightning, or any other natural disaster.

The Bewellconnect[®] device limited warranty does not cover product packaging, accessories, or any defective appearance due to the display of the product for sale, in showrooms, retail outlets, for demonstration purposes, etc. Normal use, cleaning and replacement of parts with normal wear and tear are not covered by the terms of this guarantee.

Repair or replacement of the defective Bewellconnect[®] device is the customer's sole remedy for the Bewellconnect[®] device limited warranty, or, if the defective Bewellconnect[®] device cannot be repaired or replaced, refund of the amounts paid by the customer for the defective Bewellconnect[®] device will be the customer's sole remedy.

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